



**Cancellation and No-Show Policy**

[www.reboundot.com](http://www.reboundot.com) Bellingham ▪ Lynden

We take this subject seriously at ReBounce because it can make the difference between whether you succeed in your treatment or not. Usually your referring physician and/or your therapist has prescribed a set frequency of treatments. Showing up as scheduled for these visits is one of your most important jobs.

- \_\_\_\_\_ (Initial) If you are unable to attend an appointment, please give us 24 hours of advanced notice. If you cancel an appointment within 24 hours of your scheduled time, or simply do not show up for your appointment, **you will be charged a \$50 missed appointment fee.** This fee is not covered by your insurance and is your personal responsibility. This fee must be paid at your next scheduled appointment.
- \_\_\_\_\_ (Initial) If your insurance requires a co-pay for therapy, it is due at the time of service.

If you don't arrive when scheduled, 3 people are affected: you, the patient, because you don't get the treatment prescribed by your physician; the therapist, who now has a space in their schedule which was reserved for you personally; and another patient who could have been scheduled for that treatment time. If we work together in this respect, we can help get you feeling better faster.

Text or email messages are available. This helps remind you when you have an appointment so that you can attend or reschedule within the appropriate time frame and avoid a fee. Please select your option below:

- Phone number: \_\_\_\_\_ Carrier (eg Verizon): \_\_\_\_\_
- Email address: \_\_\_\_\_

**If you fail to show for 3 appointments we will notify your physician that you are being discharged from our care due to poor attendance. We cannot continue to take treatment time away from others who need care.**

\_\_\_\_\_  
Patient or Guardian Signature Date